



April 1, 2016

Dear Valued CareLinc Customer,

We are writing to inform you of changes to your Carelinc billing statement. Your statement will look different from previous statements. The new statements will be more detailed, including your current total balance, and indicate if the balance is from deductible or co-pay from your insurance. If you are interested in paying online, please visit us at www.carelincmed.com! We encourage you to set up your own profile for an online payment. If you have set up your own online payment account in our previous system, you will need to log into our “new” system and reset it.

If you have already provided us with a payment agreement and payment method you will NOT need to set up your own profile as we have already created your account in this system. Your payments will continue to be processed, as they have been in the past.

We appreciate your business and are constantly striving to provide the highest level of customer service this area has ever seen. Please don't hesitate to call if you have any questions or concerns. You can reach us at (616)-249-3311 or (888)-810-5462 (press 3 or ask for the billing department) between 8:00 AM and 5:00 PM, Monday through Friday.

Sincerely,

Your Carelinc Billing Team

Big Rapids 705 Oak St 231-796-6623 800-360-7014 Fax 231-796-7408	Cadillac 205 Bell Ave. 231-775-7143 800-591-5785 Fax 231-775-7486	Coldwater 407 E Chicago 517-279-9999 800-752-9571 Fax 517-279-4808	Grandville 3125 28 th ST SW 616-249-2273 888-810-5462 Fax 616-249-0355	Grand Rapids 89 54 th St SW 616-249-2273 888-810-5462 Fax 616-249-9123	Greenville 919 W Washington 616-754-3497 800-454-3497 Fax 616-754-8724	Hastings 725 W State 269-945-1686 800-298-3300 Fax 269-945-2056
Hillsdale 3228 W Carleton 517-437-3226 800-752-3083 Fax 517-437-3928	Holland 693 E Lakewood Blvd. 616-392-2033 877-269-6998 Fax 616-392-1624	Jackson 606 E. Michigan 517-789-9257 866-333-0880 Fax 517-789-9274	Kalamazoo 7017 S. Westnedge Ave 269-329-1422 800-236-9528 Fax 269-329-1772	Lansing 1717 E Michigan 517-485-9588 800-331-1730 Fax 517-484-8226	Ludington 5750 W US 10 231-843-1063 800-280-8889 Fax 231-843-7082	
	Manistee 84 Division St. 231-723-5897 800-747-6598 Fax 231-723-8262	Reed City 124 W Upton 231-832-4565 888-698-5462 Fax 231-832-2836	Sturgis 1511 E. Chicago Rd 269-651-3266 800-829-2976 Fax 269-651-6924	Three Rivers 218 Enterprise Dr. 269-273-5500 800-460-9580 Fax 269-273-6300	West Branch 109 A Plaza East Dr. 989-345-7090 800-521-1150 Fax 989-345-7192	