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medline.com

## Medline Industries, LP <u>RECALL</u> IMMEDIATE ACTION REQUIRED Bed Assist Bar

June 24, 2024

Dear Valued Medline Customer:

This letter is to inform you that Medline Industries, LP, in conjunction with the U.S. Consumer Product Safety Commission (CPSC), is recalling the Bed Assist Bar. Users of the product can become entrapped between the Bed Assist Bar and the mattress, which can lead to injury or death by asphyxia. Medline is aware of two deaths occurring in July 2019 and November 2023 in the United States market. SKUs listed have been discontinued and no longer distributed in the United States: MDS6800BA, MDS6800BAH and MDS6800BAHW1.

To receive credit for the recalled product, customers **must** affix the enclosed label to the affected product and provide Medline with a photograph showing the defaced product, including the model number, before disposing of the product.

## **REQUIRED ACTION:**

- 1. Immediately check your products for the affected item numbers and quarantine all affected product. If the product is in use, discontinue immediately.
- 2. Please return the completed enclosed response form listing the quantity of affected product on hand. Even if you do not have any affected product please complete and return the form, as indicated on the response form.
- 3. Affix the enclosed label to the product before disposing, and include a photograph showing the defaced product, including the model number, with your response form. Customers who do not follow these directions will NOT be issued credit.

If you have any questions, please contact 866-359-1704.

As the distributor of this product, we sincerely regret the inconvenience. We, like you, place the health and safety of your patients first and foremost.

Sincerely, Haley Barclay

Haley Barclay Product Recall Specialist

Recall Ref#: R-24-MED3